DPS100
Windows XP / Vista / 7
32-bit / 64-bit
Driver Installation Guide



DPS100 SCANNER
DRIVER INSTALLATION GUIDE
User Manual

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Software installation

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INTRODUCTION

This setup will automatically identify the platform either 64-bit or 32 bit edition. Follow the option 1 for 32-bit platform and option 2 for 64-bit platform

1 Installation under 32 bit Windows operating system

For the proper installation you should have **administrator rights**.

- Before installing the PR module you have to remove previous versions of Passport Scanner software**.** (Start menu→ Programs→ GX→ UNINSTALL→ - FULL UNINSTALL -).
- **Restart your computer.**
- **IMPORTANT! If "New Hardware Found" wizard for Plug and Play devices starts, click *Cancel*!**
- After your operating system has started, insert the Passport Scanner product CD.
- If Passport Scanner setup does not start automatically, locate D:\setup.exe (assuming D:\ is your CDROM drive), and run it by double-clicking on it.
- The installation starts with the following window:



Figure 1 – Start Page of Passport Scanner setup

- To start the installation, plug in DPS100 scanner and then choose “Install 32 bit Packages”. The following window will appear:

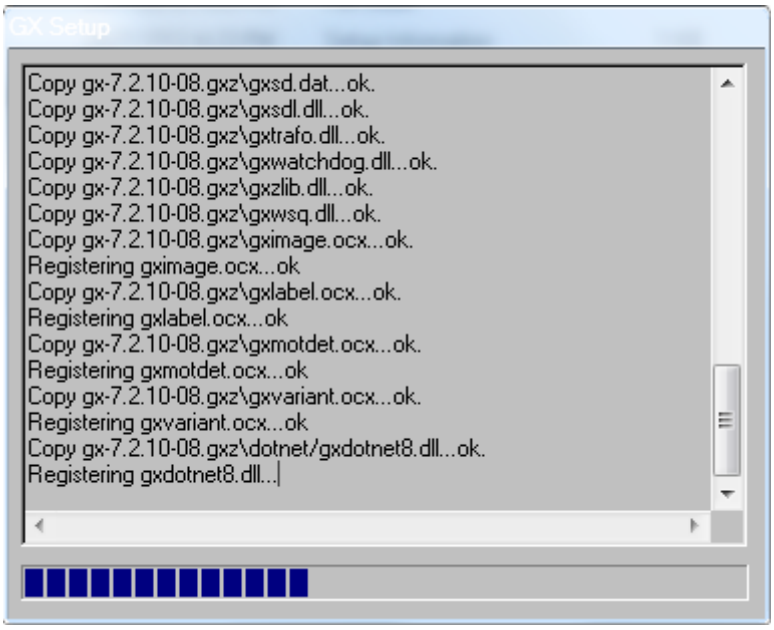


Figure 2 – Passport Scanner Software Setup

- When the installation is completed click on “Ok” then “Finish”

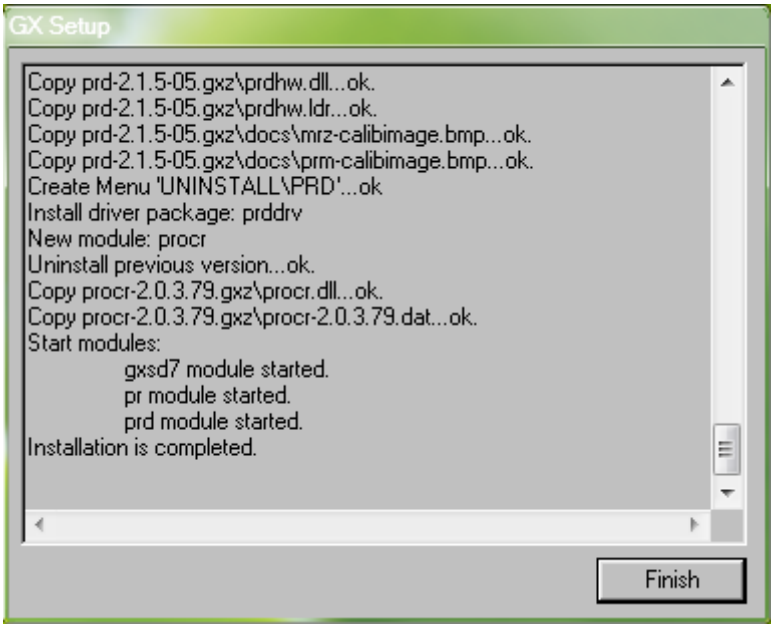


Figure 3 – Passport Scanner Installation Completed

- Finally, exit from setup



Figure 4 – Exit from setup

- After the custom installation is finished, open the Device Manager. If the installation was successful you will find the following devices:

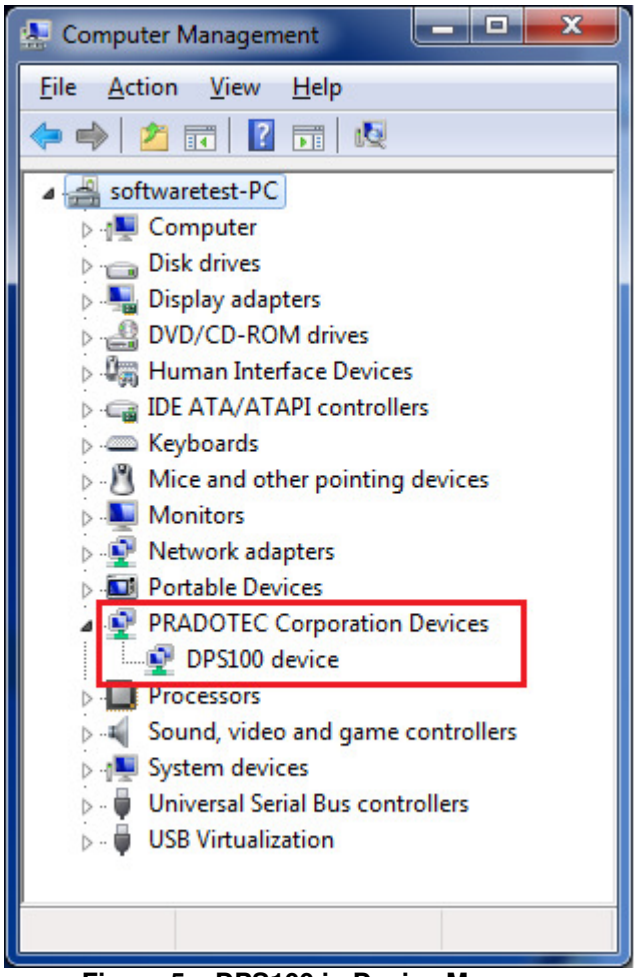


Figure 5 – DPS100 in Device Manager

2 Installation under 64 bit Windows operating system

For the proper installation you should have **administrator rights**.

- Before installing the PR module you have to remove previous versions of Passport Scanner software**.** (Start menu→ Programs→ GX→ UNINSTALL→ - FULL UNINSTALL -).
- **Restart your computer.**
- **IMPORTANT!** If "New Hardware Found" wizard for Plug and Play devices starts, click ***Cancel***!
- After your operating system has started, insert the Passport Scanner product CD.
- If Passport Scanner setup does not start automatically, locate D:\setup.exe (assuming D:\ is your CDROM drive), and run it by double-clicking on it.
- The installation starts with the following window:



Figure 6 – Start Page of Passport Scanner setup

- To start the installation, plug in DPS100 scanner and then choose “Install 64 Drivers Only”. The following window will appear:

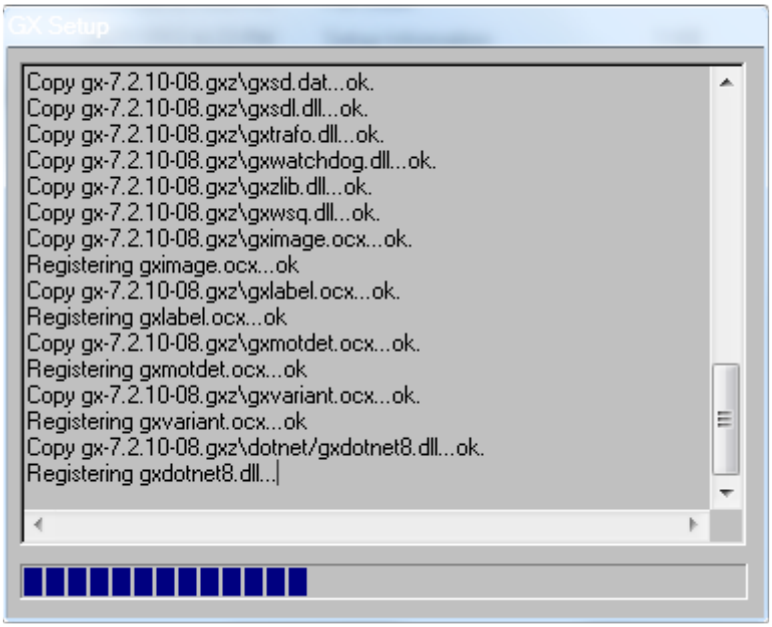


Figure 7 – Passport Scanner Software Setup

- When the installation is completed click on “Ok” then “Finish”

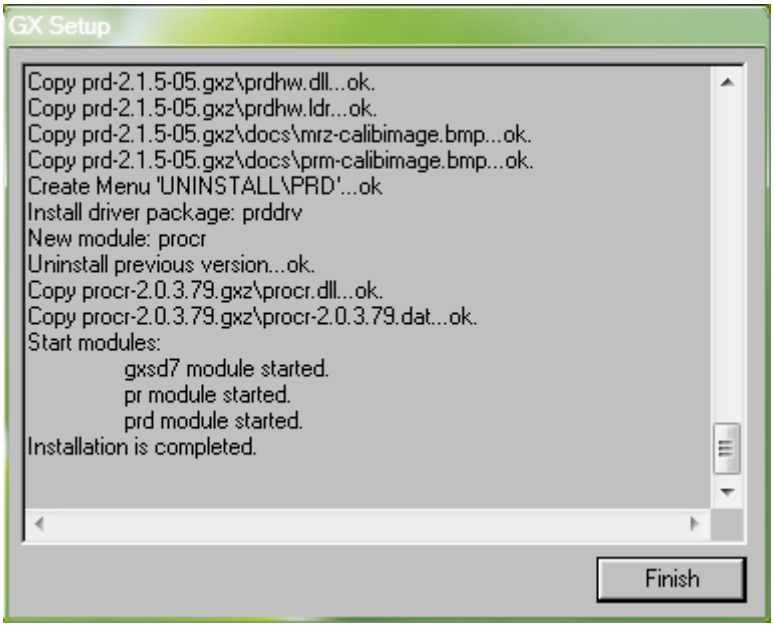


Figure 8 – Passport Scanner Installation Completed

- Then choose “Install 32 bit Packages”.

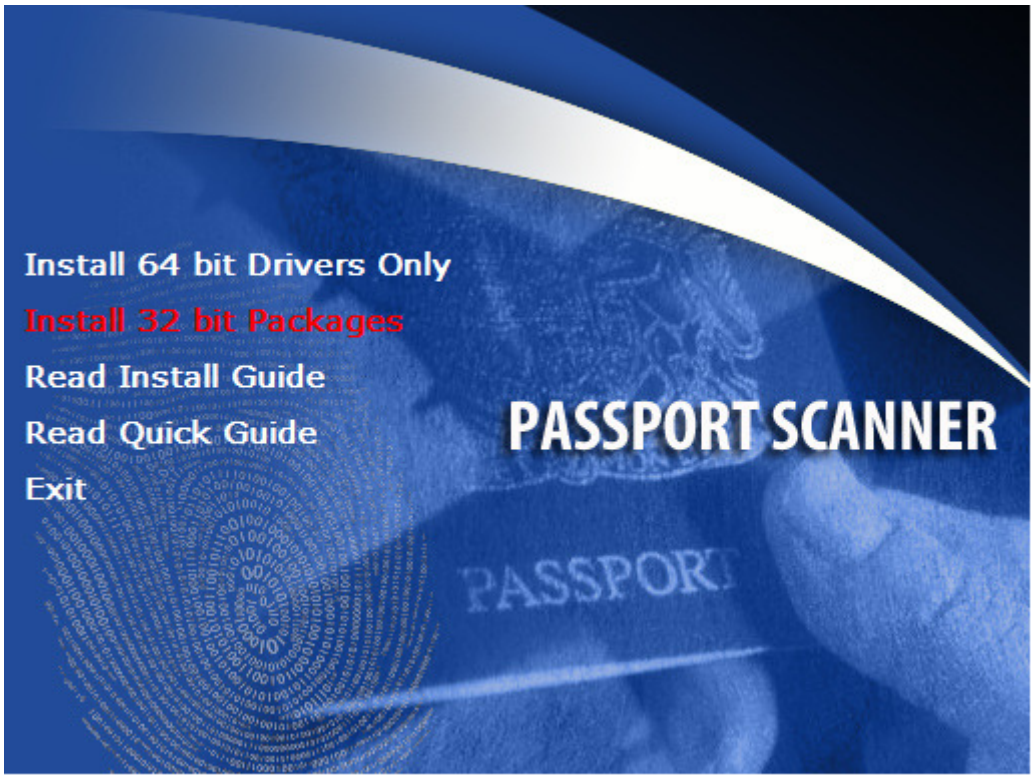


Figure 9 – Start Page of Passport Scanner setup

- The following window will appear.

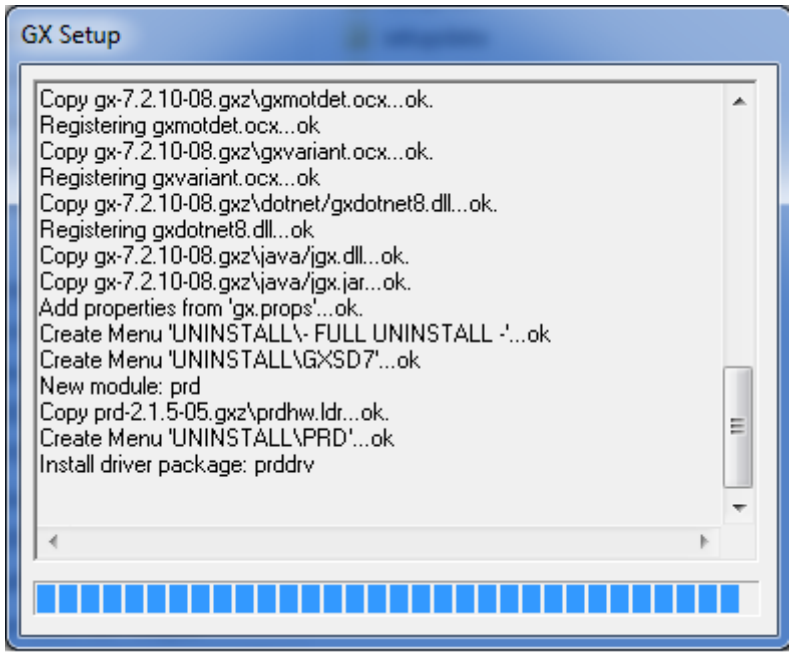


Figure 10 – Passport Scanner Software Setup

- Do not keep the original file. Click button "No"

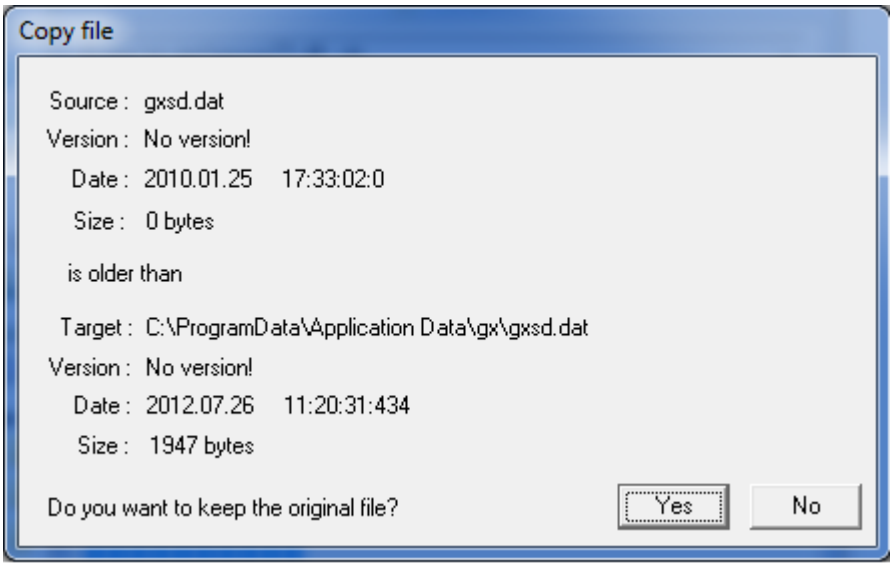


Figure 11 – Copy file

- When the installation is completed click on "Ok" then "Finish"

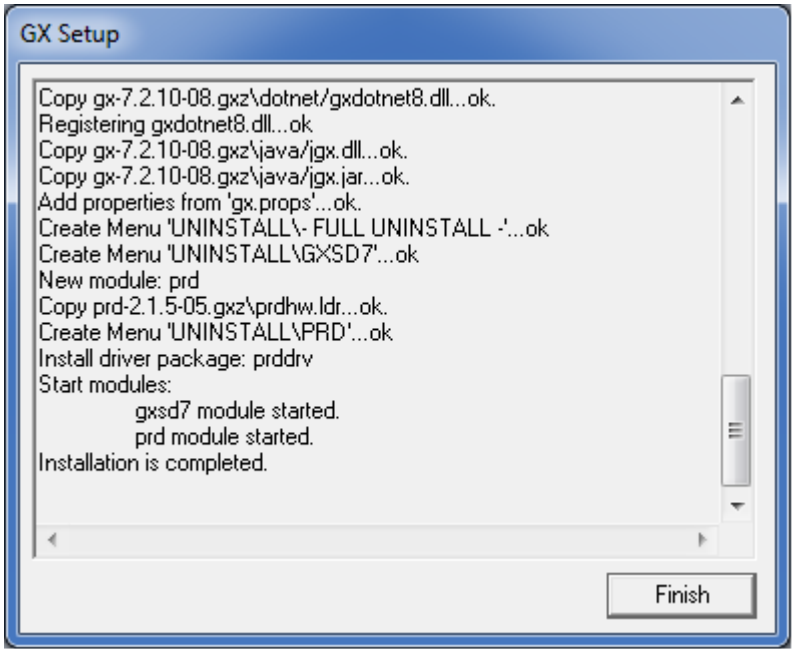


Figure 12 – Passport Scanner Installation Completed

- Finally, exit from setup



Figure 13 – Exit from setup

- After the custom installation is finished, open the Device Manager. If the installation was successful you will find the following devices:

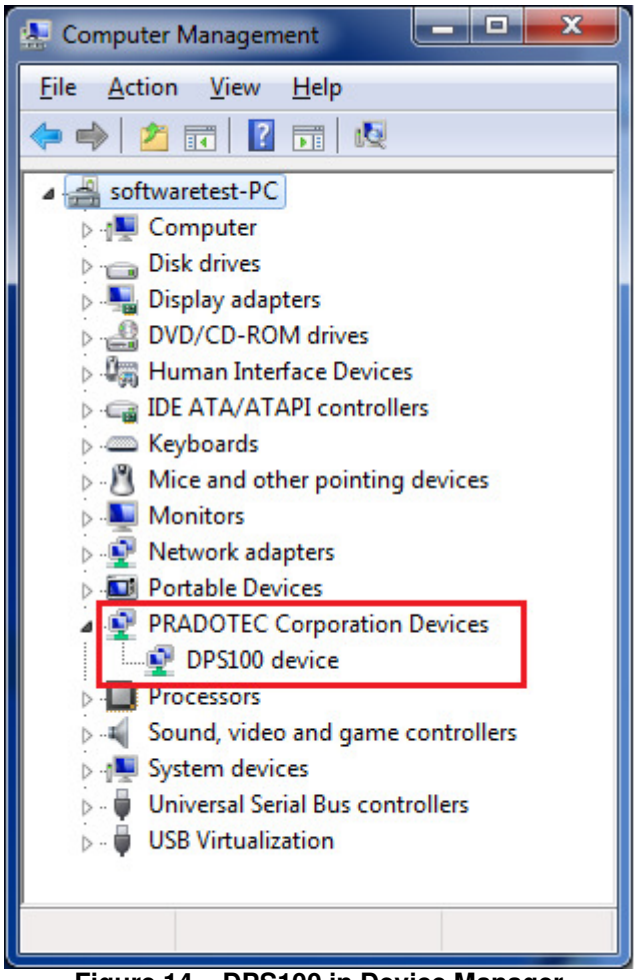


Figure 14 – DPS100 in Device Manager

Note

During installation, you might see the pop-up message box "Windows Security Alert" that includes name and publisher.
Just click **"Yes"** or **"Install"** button to proceed the installation.

Note

In certain PC and various software configurations, sometimes the Installer might not able to show the "Install 32 bit" or "Install 64 bit" options. If that happens, it is required to perform a manual installation. Please follow the steps below.

For 32 bit installation

1. Insert the CD. Right click and explore.
2. Please run the **\ms\vcredist_x86.exe** – it will start Microsoft Visual C++ 2005 which is important for the installation process.
3. Rename and start the **\setup.x86\setup32.bin** file to **setup32.exe.**

For 64 bit installation

1. Insert the CD. Right click and explore.
2. Please run the **\ms\vcredist_x64.exe** – it will start Microsoft Visual C++ 2005 which is important for the installation process.
3. Rename and start the **\setup.x64\setup64.bin** file to **setup64.exe.**

IMPORTANT!!

For Vista 64 bit and Windows 7 64 bit **Installation** procedure, please **TURN OFF** User Access Control (**UAC**) on the OS.

3 Uninstallation under 32 bit Windows operating system

XP (32 bit Version)

1) Go to Start → All Programs → gx.
2) Click UNINSTALL folder then click FULL UNINSTALL.
3) Then, Click **RESTART WINDOWS** button.

Vista (32 bit version)

1) Go to My computer, right click then click "Manage".
2) Then go to Device Manager, find the assigned driver and right click, choose properties.
3) Go to "Driver" tab, and click "UNINSTALL".
4) Then, go to Start → All Programs → gx.
5) Click UNINSTALL folder then click FULL UNINSTALL.
6) Then, Click **RESTART WINDOWS** button.

Windows 7 (32 bit Version)

1) Go to Start → All Programs → gx.
2) Click UNINSTALL folder then click FULL UNINSTALL.
3) Then, Click **RESTART WINDOWS** button.

4 Uninstallation under 64 bit Windows operating system

XP (64 bit Version)

1) Go to Start → All Programs → gx.
2) Click 32-bit Version Folder → Uninstall → Full Uninstall.
3) Then, Click **FINISH** button.
4) Then, go to Start → All Programs → gx.
5) Click 64-bit Version Folder → Full Uninstall.
6) Then, Click **RESTART WINDOWS** button.

Vista (64 bit Version)

1) Go to Start → All Programs → gx.
2) Click 32-bit Version Folder → Uninstall → Full Uninstall.
3) Then, Click **FINISH** button.
4) Go to My computer, right click then click "Manage".
5) Then go to Device Manager, find the assigned driver and right click, choose properties.
6) Go to "Driver" tab, and click "UNINSTALL".
7) Then, go to Start → All Programs → gx.
8) Click 64-bit Version Folder → Full Uninstall.
9) Then, Click **RESTART WINDOWS** button.

Windows 7 (64 bit Version)

1) Go to Start → All Programs → gx.
2) Click 32-bit Version Folder → Uninstall → Full Uninstall.
3) Then, Click **FINISH** button.
4) Then, go to Start → All Programs → gx.
5) Click 64-bit Version Folder → Full Uninstall.
6) Then, Click **RESTART WINDOWS** button.

Note

During uninstallation, you might see the pop-up message box "The setup cannot uninstall prd PNP driver – Error8103".
Just click **"Yes"** to proceed.

IMPORTANT!!

For Vista 64 bit and Windows 7 64 bit **Uninstallation** procedure, please **TURN OFF** User Access Control (**UAC**) on the OS.